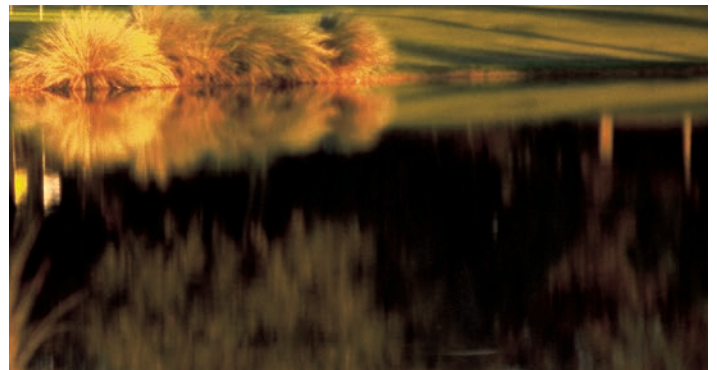


# SERVICES



Rain Bird's® Global Service Plans provide Central Control end-users with comprehensive service and support benefits essential to maintaining a healthy irrigation system.

The Board Exchange Program offers a variety of circuit boards with next business day delivery service at discounted rates.



### GSP Standard Service Plans

All GSP Standard service plans include:

- **Toll-Free Remote Technical Support.** 8 a.m. to 5 p.m. local business hours, Monday – Friday, normal business days. Get answers, instruction, or assistance from a team of industry certified GSP Engineers to help you maximize your central control system's features and capabilities. Save time and solve irrigation problems while you're on the green with a toll-free call to Rain Bird's GSP Team. Bilingual support is also available.
- **Remotely Secured Database Back-Up Service.** Securely store your Rain Bird irrigation files with GSP and reduce or even eliminate the time needed to reprogram system settings and schedules should a loss of data occur.
- **GSP Newsletters and Webinars.** Enhance your knowledge of central control features, learn tips, tricks, and programming short cuts. These features are only available to GSP members.
- **Free Software Service Packs and Point Releases.** Keep your central control software current with the latest enhancements at no extra charge.
- **Customer Satisfaction Policy.** Extend the life of your irrigation system without purchasing new equipment. The GSP warranty covers the Rain Bird irrigation computer, ICI, MIM,™ MIM-X, The FREEDOM System™ repeater, MDI™ LDI, SDI and the Line Termination Box.
- **Next Business Day Hardware Replacement.** If any Rain Bird central control hardware component covered under the GSP warranty becomes inoperable, a loaner will be delivered to your course the next business day.
- **24-Hour Emergency Paging Service.\*** We're available weekends and holidays to help you solve your emergency irrigation issues.
- **Remote System Diagnostics.** GSP Engineers can remotely access your central control computer when issues can't be resolved over the phone and get your irrigation system functioning properly.
- **Annual Water Window Efficiency Audit.** Upon request, our expert team will remotely conduct a WWE audit of your system and help you adjust your system programs for optimal performance.
- **Rain Bird Central Control Certified Start-Up.**
- **Annual and monthly payments available.**
- **20% Board Exchange Program Discount.**
- **Central Control Software Upgrade Discounts.**

### NEW FEATURES OF STANDARD GSP PLANS

- **Complimentary MI Series™ Mobile Controller.** Remote access to your central control computer is now as convenient as the Internet, with mobile control. This software runs on your central control computer to provide remote control via a web-enabled smart phone or tablet. Receive access to one Advance and one Professional license while you remain a current GSP Member.

To get more information about the features and benefits of GSP, visit [www.rainbird.com/gsp](http://www.rainbird.com/gsp).



### UPGRADE YOUR STANDARD GSP PLAN TO A GSP PLUS PLAN

**Remote Access Kit.** With a GSP customized tablet, you can manage your Rain Bird central control irrigation system from any Internet-friendly location. Includes a 2-year protection plan and case. Just add GSP Plus to any Standard GSP Plan when you renew. If you are a current member, you can qualify to upgrade at any time.

#### HOW TO ORDER

**GSP PLUS      001385**



### GSP STANDARD PLAN OPTIONS

STANDARD GSP PLANS (PAYMENT & TERM OPTIONS)	CURRENT GSP MEMBERS (NO COMPUTER OPTIONS)*	CURRENT GSP MEMBERS (WITH COMPUTER OPTIONS)*	EXPIRED GSP MEMBERS (WITH COMPUTER OPTIONS)*
1 Year – Single Payment	001318	—	—
1 Year – Monthly Payment	001339	—	—
3 Year – Single Payment	001332	G01353Y	G01333Y
3 Year – Annual Payment	001333	G01356A	G01337A
3 Year – Monthly Payment	001334	G01359M	G01338M
5 Year – Single Payment	—	G01355Y	G01325Y
5 Year – Annual Payment	—	G01358A	G01326A
5 Year – Monthly Payment	—	G01359M	G01328M

\*GSP Members, current or expired, must renew with computer if current computer is 3 years old or older. For expired members who do not have current central software, they will need to purchase an upgrade through their distributor.



## Why GSP? Why Now?

### WHAT IS \$9 A DAY WORTH TO YOU?

- Improved course playability
- Expert advice, answers to your questions, hardware protection and software upgrades for the single most important course management tool you have: your irrigation system
- Increased budget control and labor savings

### PROTECT YOUR INVESTMENT

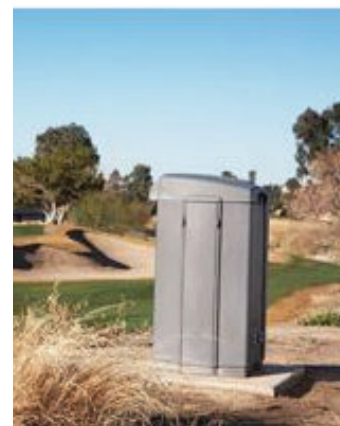
- Maintain desired playability with the most effective use of water and power
- Minimize system downtime
- Get expert advice on grounding requirements and electrical component protection
- Eliminate over irrigated turf by utilizing advanced software features like ET-based irrigation and Temporary Station Adjust
- Write more accurate and site specific programs using map-based programming
- Help manage turfgrass diseases more effectively

### MAXIMIZE SYSTEM LIFE

- Learn to easily maximize your water window efficiency
- Use your irrigation system more efficiently
- Ready access to periodic system maintenance schedules
- Increase the life of your system and maximize pump station efficiency with advanced hydraulic management features like Rain Bird Smart Pump™ and Flo-Manager®
- Get suggestions on the best methods to maintain your rotor performance

### CONTROL YOUR BUDGET

- Fixed periodic expense, with monthly and annual payment options
- No cost to repair or replace covered central control components unless damaged by surge or lightning
- Significant discounts to repair or replace surge or lightning damaged components, or components not covered under GSP
- Next business day delivery of covered central control components at no charge



**To get more information:**

Call your Rain Bird Distributor or call us at (866) GSP-XPRT. Check out our website: [www.rainbird.com/gsp](http://www.rainbird.com/gsp)



### Board Exchange Program

The Rain Bird Board Exchange Program is designed to meet your needs for a fast and reliable source of replacement circuit boards for your Rain Bird Golf products, when a "downtime" situation demands action.

The program allows for replacement of inoperable circuit boards with reconditioned Rain Bird Golf circuit boards at a substantially discounted price. One call to your local Rain Bird Golf Distributor will ensure a replacement board is delivered the next business day to get your system back up and running properly.

#### PROGRAM FEATURES

- Guaranteed stock on all current production boards
- Next business day delivery included
- Six-month warranty on all replacement boards
- Low, fixed prices with no membership fee and no minimum order quantity
- Limited availability of obsolete boards

#### FAST SERVICE/EASY INSTALLATION

When speed is essential to prevent damage to your golf course and to your reputation, you can depend on Rain Bird. Every order is shipped via next business day service to nearly anywhere in the United States, and includes a return shipping label to conveniently return the old board to Rain Bird.

#### SELECTION

We stock an extensive array of replacement circuit boards for all current Rain Bird Golf central control products, as well as many obsolete boards.

#### PRICING

All boards are discounted with fixed prices so you know the cost of replacement board in advance. Pricing includes next business day delivery service, and return shipping. GSP members receive an additional 20% discount on replacement boards.

#### QUALITY

Turning to the manufacturer of the original part ensures that you receive the best quality replacement boards available. Our reconditioned boards are factory certified, and carry a six-month no hassle warranty to give you peace of mind that your system will function properly. All boards are reconditioned with original Rain Bird quality parts, tested, and have all the same engineering and firmware improvements of a new board.

#### SUPPORT

We know our products and we make every effort to meet your needs. With the finest distributor network in the golf industry, we are prepared to provide you with the best service available. If necessary, you can always contact your Rain Bird Golf Distributor for assistance with installing replacement boards. GSP members can also receive assistance from a Rain Bird GSP Engineer by calling toll free, (866) GSP-XPRT.

